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# Georgia

## Country Fact Sheet 2024

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# Publisher

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For further information on voluntary return and reintegration, please visit the information portal [www.ReturningfromGermany.de](http://www.ReturningfromGermany.de), or contact your local return and reintegration office.

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# 1 Health Care

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## General information on health care

Georgia offers a universal health care program funded by the state. It provides some packages in ambulatory and in-patient care. The universal health care is open to citizens of Georgia as well as asylum seekers, and persons with humanitarian or refugee status. The universal health care program offers full and basic packages depending on the income of each person. Only socially vulnerable groups are eligible for the full package. Employed person whose gross salary exceeds 1000 GEL but annual income is less than 40 000 GEL is entitled to universal healthcare package with limited services. As many healthcare services are still not covered by the State insurance, some people choose to get private insurance. Within the universal health care program, emergency care is covered by 70-100%.

The treatment of HIV, Hepatitis C, and TB, as well as insulin for diabetes patients, are free of charge. Dialysis is also available in big cities and is free of charge. A state-funded methadone substitution program is available free of charge. At an initial phase, only a check-up/enrollment fee of 70 GEL has to be paid. Medical costs for child-care (up to age 5) are partly covered depending on the type of illness. More general information is available at <https://www.moh.gov.ge/en/529/>. Consider contacting the Ministry of Health and enroll at the nearest clinic. Information on health-care providers can be found at <http://cloud.moh.gov.ge>.

## Availability of medical facilities and doctors

All clinics in Georgia are privatized and the universal health care does not cover all costs. Georgian citizens can address any clinic at any time, based on their needs. However, this service must be paid. Preferably, call and sign up for an appointment. There are daily waiting lists for urgent cases.

## Admissions to medical facilities

Patients can call and sign up for an appointment. For the State Insurance, patients have to consult their family doctor (according to their place of residence) who will then refer them to a relevant specialist. For contact information on family doctors and relevant clinics please visit: <http://ambulatoria.moh.gov.ge/>. Some appointments and medicines are covered by the State Insurance (depending on the social status, pension age, and vulnerabilities of the person). For more information about eligibility for receiving medication for free in the frame of state insurance please see following webpage [http://ssa.gov.ge/index.php?lang\\_id=GEO&sec\\_id=1531](http://ssa.gov.ge/index.php?lang_id=GEO&sec_id=1531). Hotlines in case of emergencies or medical enquiries:

- 112 for emergencies
- 1505 for the Ministry of Health
- 116 001 for the National Centre for Disease Control

## Availability and costs of medication

Major pharmacies in Georgia provide a variety of medication. The availability of certain medication can be verified by

# 1 Health Care

their brand names or generic names either online or by phone at the following sites: Medical Information Service, <http://www.mis.ge>, +995 032 2 252233; or the Ministry of Labor Health and Social Affairs, <http://apps.ssa.gov.ge/recepti/Camlebi>. Most of the drugs are not covered by state programs. Therefore, patients have to bear the cost on their own. For some drugs a prescription is necessary. In this case, the patient should contact the relevant doctor and obtain the prescription first.

You can download EKIMO app on your mobile device which makes it easy to get information on medications in Georgian pharmacy networks. In addition, you can make an appointment with a doctor and choose a preferable medical service. More information is available at <https://ekimo.ge/>

Link for State programs: [https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fnha.moh.gov.ge%2Fge%2Fp%2Fyour-health&-data=05%7C02%7Cndidebulidze%40iom.int%7C05d1db2af5444a37bc6708dcaafa61e-c%7C1588262d23fb43b4bd6ebce49c8e6186%7C1%7C0%7C638573239564869016%-7CUnknown%7CTWFpbGZsb3d-8eyJWljoimC4wLjAwMDiLCJQI-joiV2luMzIiLCJJBTEIiLCJ16Ik1haWwiLCJX-VCI6Mn0%3D%7C0%7C%7C%7C&sdata=t-fchJ0n6K4Q6RcFoZANMF7I00VRnX4zKTE-GIOoiw64%3D&reserved=0](https://eur02.safelinks.protection.outlook.com/?url=https%3A%2F%2Fnha.moh.gov.ge%2Fge%2Fp%2Fyour-health&-data=05%7C02%7Cndidebulidze%40iom.int%7C05d1db2af5444a37bc6708dcaafa61e-c%7C1588262d23fb43b4bd6ebce49c8e6186%7C1%7C0%7C638573239564869016%-7CUnknown%7CTWFpbGZsb3d-8eyJWljoimC4wLjAwMDiLCJQI-joiV2luMzIiLCJBTEIiLCJ16Ik1haWwiLCJX-VCI6Mn0%3D%7C0%7C%7C%7C&sdata=t-fchJ0n6K4Q6RcFoZANMF7I00VRnX4zKTE-GIOoiw64%3D&reserved=0)“სახელმწიფო პროგრამები | ჯანმრთელობის ეროვნული სააგენტო (moh.gov.ge)



## Access for returnees

**Eligibility and requirements:** All citizens of Georgia, asylum seekers, and persons with humanitarian or refugee status.

**Registration procedure:** Georgian citizens automatically become participants of the state insurance. However, registration is necessary in order to enjoy benefits of the programme. For this purpose, returnees should call the 15-05 hotline of the Ministry of Internally Displaced Persons from the Occupied Territories, Labor, Health and Social Affairs of Georgia or directly contact the nearest polyclinic, medical centre or hospital for registration.

**Required documents:** Valid Georgian ID.

## 2 Labour Market

### General information on labour market

According to the National Statistics Office official data for 2023, the rate of the economically active population is 53.3%, <https://www.geostat.ge/ka/modules/categories/683/dasakmeba-umushevroba>. Most employed persons are aged between 25 and 60 (2023 data). The major leading sectors where the people are employed: agriculture, hunting and forestry; Fishing ( 19.9%), Wholesale and retail trade; repair of motor vehicles and personal and household goods (15.4 %), Education (11.4%), Industry (10.7%). The average salary in Georgia for 2022 was 1858,2 GEL (preliminary data) The highest salary are in Information and communication (3 033.4 GEL); Financial and insurance activities (2 730.0 GEL); Professional, scientific and technical activities (2 285.0 GEL); Mining and quarrying (2 122.1 GEL) (2022 data) The official unemployment rate in Georgia stood at 16.4 % in 2023 the factual rate will be higher due to statistical peculiarities. There are no unemployment benefits for people who lost their job. Unemployment rates are especially high for age group 15-19 with 44.6 % and 20-24 with 31.9 % (2022 data). Furthermore, According to the 2023 data, unemployment is higher for men (17.6 %) than for women (14.6 %). Unemployment rate is higher in urban area (18.3 %) than in rural area (14.6%). From 2013, changes were introduced in the Labour Code of Georgia for the protection of the labour rights of workers. A labour market management portal was created ([www.worknet.gov.ge](http://www.worknet.gov.ge)) where job seekers can be registered.

### Finding employment

The greatest demand for jobs is in the

service sector. The salary scales can be checked at <http://geostat.ge/index>. For further information, contact the following agencies: State Employment Support Agency, Address 9 Mikheil Asatiani street, Tbilisi, phone +995 32 239 53 06, web: <https://www.facebook.com/worknet.gov.ge> and <http://worknet.gov.ge/>.

Adjara Autonomous Republic State Employment Agency, 70/72 Ivane Javakhishvili street, Batumi. Phone 0422 24 78 83, email: [dasakmebis.saagento@gmail.com](mailto:dasakmebis.saagento@gmail.com), [info@adjarainfo.org.ge](mailto:info@adjarainfo.org.ge), web: <http://adjara.gov.ge>. Vacancies can also be found on these websites: <http://www.jobs.ge> or <http://www.hr.com.ge> .more about employment opportunities: <https://www.hr.ge/>

### Unemployment assistance

The State Employment Support Service provides assistance to job seekers / unemployed persons in career planning, job mediation, and placement; Supports engagement of job seekers in the vocational training, retraining, and qualification upgrade programs. Job seekers should register on the website [worknet.gov.ge](http://worknet.gov.ge) or address the State Employment Support Agency, where they can receive several services: job counselling, CV creation, and referral to potential employers. However, there is no financial unemployment benefit for unemployed persons.

### Further education and training

Job seekers can register on the website [worknet.gov.ge](http://worknet.gov.ge) which connects job seekers and employers. Job seeker has right to apply for the VET. Vocational education is voluntary choice. There is no upper age limit for entering the system.



## 2 Labour Market

Vocational Education is currently available in all regions of Georgia. Duration of the program varies from one year to three years. Apart from the traditional forms of education, TVET is delivered in real or imitative working environment -at company/ enterprise contributing to development of practical skills. Student, in parallel to learning, is employed in the organization and in certain cases is reimbursed for work, in the form of stipend.

Tuition fee for student education at state education institutions, is fully covered by State. As for the private education institutions, both: state funded and self-financed programs are available.

Enrollment Procedures:

It is required to meet certain requirements for entering the vocational education programs. As a rule, these requirements are related to prior education, though according to specifics of the certain program, there might be additional requirements defined.

Basically, there are two ways of entering the Vocational Education Program:

1. Professional Tests
2. Competition/selection defined by the education institution

In order to enroll into the program, it is necessary for the applicant to go through the registration using the webpage [www.vet.emis.ge](http://www.vet.emis.ge). The term for the registration is announced by the Ministry of Education and Science of Georgia. Applicant is free to choose the online registration or visit the education institution and get the administration assistance.

### Access for returnees

**Eligibility and requirements:** All Georgian citizens and persons with permanent residence permit are eligible to receive assistance from the Social Service Agency (SSA), State Employment Support Agency (SESA) in job seeking, mediation, vocational training, etc. However, there is no financial assistance for unemployed in Georgia.

**Registration procedure:** The unemployed person/job seeker has to register on the website <https://worknet.moh.gov.ge/> independently or with help by the SSA and SESA. The mentioned agencies can support the process of job seeking and training assistance.

**Required documents:** Valid ID and all relevant work-related documents, such as diploma for proof of education, qualification and work experience.

# 3 Housing

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## General information on housing

After the crisis in Ukraine prices have tripled in Georgia especially in real estate. Rent fees for one or two room apartments have increased greatly. In 2023, the number of residential property transactions increased by 34%. In February 2024 the fees on Tbilisi residential real estate market amounted to 1% decline compared to the same period of the previous year.

Bank loans and credits have forced individuals to defer new purchasing decisions and prioritize the timely repayment of loans. Banks have very high interests and the rates are growing because of USD-GEL rate deterioration and high inflation. The market size reached \$266 Mln, exceeding the February 2023 level by 2%.

In comparing several sources to assess the situation in the real estate market, the following average rents were found:

- One-bedroom apartment 1000 /1200 GEL (Suburb of Tbilisi)
- One-bedroom apartment 1800 /2300 GEL (Center of Tbilisi)
- Two-bedroom apartment 1300 /1700 GEL (Suburb of Tbilisi)
- Two-bedroom apartment 2000 /2600 GEL (Center of Tbilisi)
- Average prices per month for utilities (water, electricity, gas, internet, etc)- warm seasons 200 / 250 GEL; cold seasons 220 / 300 GEL
- Average prices per month for utilities (water, electricity, gas, internet, etc) -cold seasons 350 /400 GEL.

## Finding accommodation

Apartments are freely available in Georgia both for rent and for sale, especially in big cities. Relevant information can be retrieved from these websites [www.myhome.ge](http://www.myhome.ge), [www.place.ge](http://www.place.ge), [www.ss.ge](http://www.ss.ge) or from newspapers like Sitkva da Sakme.

## Social grants for housing

There is only one shelter for homeless persons in Tbilisi, located in the Lilo district. Please find below the criteria for admission. It is very difficult to get into the shelter as the places are limited and the criteria is quite strict. The shelter has capacities for 250 persons and is well equipped. One room accommodates 10-12 people. As the shelter is a temporary place for living, people can stay there from 10 to a maximum of 18 months. The person will be provided with food and clothes. One can address the shelter individually (on his/her own) or with the assistance of police officers. First, the person has to undergo a screening procedure to check his/her eligibility. Contact number 577 902520. To be allowed to stay in the shelter the person should meet the following criteria:

- must be a citizen of Georgia
- must be registered in Tbilisi for the last 2 years at least
- must be employable
- must not have any property
- must not have family members who are employed (with any property)
- should not have any medical and legal problems
- should be able to take care of himself/herself



### 3 Housing

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If the returnee is a victim of trafficking or domestic violence or homeless, there are shelters available where he/she can temporarily stay after returning. Since January 29, 2020, the LEPL Agency for State Care and Assistance for the (Statutory) Victims of Human Trafficking has been the successor to the State Fund for the Protection and Assistance of Victims of Human Trafficking. The Agency operates three shelters for victims of trafficking and domestic violence: two in Tbilisi and one in Batumi. As for the shelters for victims of domestic violence apart from VoTs shelters, facilities services are available in Signagi, Kutaisi and Gori. Agency provides the following services to victims of human trafficking in shelters and crisis centers: psycho-social assistance/rehabilitation, receiving/organizing medical services, Providing legal assistance (representation in law enforcement agency and court), Interpreting services, if necessary, Facilitation of family and community integration, Provision of accommodation in the shelter (for victims/presumed victims and their dependents, which includes food, hygiene, etc.), Provision of food, hygiene products, etc. to the presumed victims and their dependents in the crisis centers. In previous years, State Reintegration Programme aimed to provide reintegration services to returned Georgian migrants as well as short term accommodation. Internally Displaced Persons, Ecomigrants, and Livelihood Agency covers reintegration and integration issues. The Agency operates under the Ministry of Internally Displaced Persons From the Occupied Territories, Labour, Health, and Social Affairs of Georgia. The program can

assist only limited number of the migrants. Georgian nationals who have been outside Georgia for more than one year can apply to the programme within one year of their return, however the assistance is not guaranteed.

Program offers assistance in temporary accommodation (no more than 6 nights), medical assistance (max. cost per adult beneficiary 1500 GEL; Medical issue has to be related to Acute, urgent or chronic, life-threatening illness), Professional training for job seekers and re-training opportunities. (The training courses that are not accredited might also be financed, if the institution has authorization). (Max. cost 1500 GEL), Income generation projects, facilitation of self-employment. The process is competitive and under criteria-based approval. (max. cost 6000 GEL). New components from 2024 - One time cash based assistance and additional assistance for minors: various educational, arts, sports courses (after school activities). For more information about eligibility criteria, application forms and please visit: <https://idp.gov.ge/reintegration-programs/>. Address: Tamarashvili str. 15a, Tbilisi 0186; Hotline: (+995)322 1505; Reintegration program division: (+995) 032 2 140242; web page: [www.idp.gov.ge](http://www.idp.gov.ge), Facebook page: <https://www.facebook.com/IDPsAgency>. It is advisable to contact the Agency after arrival to find out program related details. With regards to loans and grants, there are bank loans for renovating the house/flat, the bank product is called "change an old house for a new one". The Bank of Georgia offers such loans. Under Contact section there is information about some

## 3 Housing

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commercial banks in Georgia. Mainly central commercial banks offer such loans. Also, the person can take a loan for buying a house. However, interest rates are high and varies greatly. Lately the banks have become much stricter in terms of offering big loans and the amount they offer on the basis of salary are much lower than before.

### Access for returnees

#### **Temporary housing assistance:**

Shelters for victims of domestic violence and VoTs operate in Tbilisi, Batumi (two shelters for both Vots and Victims of violence) + Signaghi, Kutaisi, Gori (Shelters for Victims of violence) Signaghi, Kutaisi and Gori and provide all the services mentioned above.

**Social housing:** There is only one shelter for homeless persons in Tbilisi, located in the Lilo district.

**Required documents:** Admission criteria for homeless persons, they should be at least citizen of Georgia (more details are provided above). VoTs should refer to the state fund to receive the VoT status in order to be able to receive state services (e.g. temporary accommodation etc). Hotline: 116 006.

## 4 Social Welfare

### Social Welfare System

There is a governmental social program with subsistence allowance. Families living below the poverty line can receive a cash subsistence allowance starting from 30 GEL per family member up to 60 GEL per family member (depending on the family's rating score). The targeted state program to promote demographic improvement for persons residing in highland regions includes 100 GEL as a cash allowance (for a first and second child for one year) and 200 GEL as a cash allowance for third next child for two years). The targeted state program to help improve the demographic situation includes 150 GEL (200 GEL in the highland region) cash allowance for the third and next child in the specific region of Georgia where the natural increase is not positive as long as the child becomes 2 years old. People with special needs will receive monthly social aids from 135 up to 750 GEL based on their vulnerability status.

#### Access for returnees

**Eligibility and requirements:** Families below poverty line; Families residing in highland regions with one and more child; Families with more than two child; More details can be found at: [www.ssa.gov.ge](http://www.ssa.gov.ge)

**Registration procedure:** Registration is necessary in order to receive benefits from the state social welfare system. Persons should contact the Social Service Agency <http://www.ssa.gov.ge>.

**Required documents:** Please consult [www.ssa.gov.ge](http://www.ssa.gov.ge).

### Pension System

There is a public pension system in Georgia. People are eligible for it if they reach the pension age (65 years for men, 60 years for women). An accumulative pension system has been introduced since 2019, which is voluntary for self-employed persons, also for employed persons above 40. The participation in the system is obligatory for Georgian citizens below 40 who are employed and/or selfemployed, as well as foreigners who hold a permanent residence permit of Georgia. 2% of the participant's salary goes on his/her personal pension account. In addition to this, the Government and employer will add 2% to the person's account. When reaching the pension age, the participant is eligible to receive accumulated pension on a monthly basis. Since 2024 elderly pension for the the person up to 70 years is 315 GEL and for the mountain's region-378 GEL. However the elderly pension for a person over 70 years old is 415 GEL, and for the mountain region-500 GEL

#### Access for returnees

**Eligibility and requirements:** People reaching the age 65 for men and 60 for women; There is no specific restriction but to qualify the age requirement.

**Registration procedure:** Application has to be submitted to the nearest social service offices. The decision will be made within 10 days. Receiving a foreign pension excludes persons from the Georgian state pension.

**Required documents:** An ID document and (if applicable) proof of fulfilling the respective criterion are required

## 5 Education

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### General information on education

The network of educational institutions and adult professional training/retraining courses well developed in Georgia. The Georgian education system comprises the following steps:

- pre-school education (for children under 6 years);
- primary education (grades I-VI);
- basic education (grades VII-IX);
- secondary education (grades X-XII);
- professional education;
- academic higher education.

State kindergartens are free of charge. Registration is done online according to the procedures adopted every year, usually several months before kindergarten and school starts (June, July).

In primary school, registration is done in several stages. The procedures are established by the Ministry of Education. <http://emis.ge>. Precondition for entering higher educational institutions is the successful passing of Unified National Exams. Every person presenting the document of completed secondary education can participate in the exams. Citizens of Georgia, who have obtained the document of completed secondary education or/and the right to access higher education abroad, can also participate in Unified National Exams. Registration can be done online: <https://online.naec.ge/defonline/> The list of universities can be found at <http://mes.gov.ge/content.php?id=1855&lang=geo>. Vocational training is fully financed by the State budget. Registration is open twice per year and

vocational education institutions are located almost in every region in Georgia. The enrolment procedure relies on the grades of the National Examination. Every candidate has to pass the Unified Vocational Exams and has to have an Interview in VET institution. Interested candidates should apply through the following website: [www.vet.emis.ge](http://www.vet.emis.ge). There can be additional exams requested. Since 2013 the State finances vocational education in the State Vocational Education Institutions through a voucher system. The courses usually start in September and March. The average duration of courses is one year. Please, see more information about the list of authorized Vocational Education Institutions through this website: <https://www.mes.gov.ge/content.php?id=215&lang=eng>.

In the course of the pandemic, alternative educational resources have been created. The distance educational platform “iSchool” aims to provide access to education for the students of 1-12 grade. Homework assignments, online library, and other teaching materials for students and teachers will be available at <https://www.el.ge/>.

### Coast, loans and stipends

Education in public schools is free. Regarding the results of the national exams, students in higher educational institutions are granted state grants following the rules defined by the Ministry of Education and Science of Georgia. In 2023, over 6540 students received state grants to finance their studies. Among them, more than 1000 applicants were awarded a 100% state grant, over 1450 applicants received a 70% state grant, and more than 4080 were granted a 50% state grant.

# 5 Education

<https://www.allnews.ge/ganatileba/175293-ramdeni-abiturienti-igebis-grants-da-ramdeni-xvdeba-universitetshi-erovnuli-gamocdebis-shemdeg-bolo-clebis-statistikuri-monace-mebi/>

For stipends and/or loans covering tuition, there are different types and amounts of stipends available at the institutes and universities with different requirements. There are as well governmental stipends and exchange programs with different foreign universities. For more information please visit <http://mes.gov.ge/> and <https://edu.aris.ge>.

## Approval and verification of foreign diplomas

Recognition of Foreign Education National Center for Education Quality Enhancement under the Ministry of Education of Georgia is responsible body for recognition of foreign education. For the recognition of foreign education, the Center verifies the authenticity of an educational document, issued by a foreign institution and establishes the compatibility of the qualification, contained in this document or the learning outcomes, attained during the period of study with the ccqualifications, existing in Georgia.

Recognition is valid to: General education, Vocational education and higher education. Recognition isn't valid to: Preschool Education (kindergarten), Residency (post-graduate medical training.), Education acquired in the frames of exchange programmes implemented by Georgian educational institutions upon the permission of the Center. Required documentation: An application, A copy of the applicant's identity card, In the case of filing an application by another person, the document certifying the authority thereof (power of attorney), In the case of filing an application by a parent, the notarized copy of the child's Birth Certificate, A translated and notarized copy of an educational document\* The educational document submitted for requesting

## Access for returnees

**Registration procedure:** Returnees have access to the educational institutions like any other Georgian citizen. For kindergartens, schools and universities there is online registration. Students are enrolled in the state and private higher educational institutions in regard with the results of the national exams.

If minor has foreign birth certificate (with apostille), after returning to Georgia, parents (parent) have to visit Public Service Hall (in their residential Municipality) for registration of their child in Georgia (after five working days child will have Georgian Personal number which will be required for receiving free medical assistance, registration in kindergarten, school and etc.). Required documents: Parents' valid Passport or Georgian ID, translated and certified (by Notary) foreign birth certificate with apostille. Service is free of charge. Public Service Hall HOT LINE: 032 2 405 405

**Required documents:** Required documents vary greatly depending on the type of service the person wants to receive, whether it is verification and approval of foreign diplomas or registration at school/university. It is advisable to check with the responsible institution that are clearly described in this chapter.

the recognition of higher education should contain information on the form of received higher education abroad), Application fee payment receipt. For recognition of education received abroad - regular procedures (one month) 40 GEL; accelerated procedures - 15 business days - 80 GEL; 5 business days - 120 GEL; 1 business day - 250 GEL; Additional detailed information is given on website: <https://eqe.ge/en/page/static/213/utskhoetshi-mighebuli-ganatilebis-aghiareba>

Contact details: #2 Merab Aleksidze st, Second lane. (In the neighborhood of Sports Palace)

( +995 32 2 02 21 21), [info@eqe.ge](mailto:info@eqe.ge)

## 6 children

(Non-) governmental actors dealing with children's well-being and rights

LEPL Social Service Agency is a responsible governmental body that covers the issues related to child protection services. It manages referral procedures in cooperation with other governmental actors (e.g. Ministry of Internal Affairs, Kindergartens, City Hall, Ministry of Education, etc). When there is a suspicion of violence against the child, the agency and the police must be informed at the first stage. The agency ensures foster care services, placement of a child in a specialized shelter. This happens after carefully examining and evaluating the situation of a child. The agency is responsible to ensure a safe environment for the child.

Public Defender of Georgia is an institution that ensures that child's rights are protected and included. It monitors the delivery of state services.

The State Care and Trafficking Agency is a governmental body that provides child protection services, such as shelters. It has created a team of psychologists and social workers who work closely with children living and working on the street and placing them in state care.



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## Contacts

Medical Facility Aversi  
Medical facility  
Vazha-Pshavela Ave.27b,  
Tbilisi  
(+995 32) 2 500 700  
[info.clinic@aversi.ge](mailto:info.clinic@aversi.ge)  
<http://www.aversiclinic.ge>

Infectious Disease, AIDS and  
Clinical Immunology Research  
Centre  
Research Centre  
Medical facility  
Kazbegi Ave.16, Tbilisi  
(+995 32) 2 39 80 18  
[aids@gol.ge](mailto:aids@gol.ge)  
<http://www.aidscenter.ge>

New Hospitals  
Medical facility  
Krtsanisi str.12, 0114, Tbilisi  
(+995 32) 2 190 190  
[office@newhospitals.ge](mailto:office@newhospitals.ge)  
<http://www.newhospitals.ge>

Sphere Job Search  
Employment  
Topuria St, 12, Tbilisi, 0186,  
(+995 32) 219 33 33; 57715  
30 38  
[info@hr.com.ge](mailto:info@hr.com.ge);  
<http://www.hr.ge>

TBC Bank  
Bank, finance  
Marjanishvili St. N7, 0102, Tbilisi,  
(+995 32) 2272 727  
[info@tbcbank.ge](mailto:info@tbcbank.ge)  
<http://www.tbcbank.ge>

Bank of Georgia  
Bank, finance  
Gagarin str. 29a; 0160 Tbilisi  
(+995 32) 2444 444  
[customerservice@bog.ge](mailto:customerservice@bog.ge)  
<http://bankofgeorgia.ge/>

Internet services  
M. Tsinamdzgvrishvili Street  
#160, Tbilisi  
Email: [info@co.ge](mailto:info@co.ge)  
Phone: (+995 32) 2 000 022  
<http://www.co.ge/>

Ministry of Internally displaced  
persons from the occupied ter-  
ritories, labor, health and social  
affairs of Georgia  
Government body  
Ak. Tsereteli ave, 144; 0119  
(+995 32) 1505, ( 032 ) 2 51 00 26  
[https://www.moh.gov.ge/](https://www.moh.gov.ge/ka/741)  
[ka/741, info@moh.gov.ge](mailto:info@moh.gov.ge)

Ministry of Education, Science  
and Youth of Georgia  
Government body  
Dimitri Uznadze 52, Tbilisi  
(+995) 32 2 200 220  
<http://mes.gov.ge/>

State Employment Support  
Agency  
Employment  
J Address 9 Mikheil Asatiani  
street, Tbilisi  
Phone +995 32 239 53 06.  
<https://worknet.moh.gov.ge/>  
<http://worknet.gov.ge/>

Children of Georgia  
Children, psychological  
well-being  
Mitskevich str. 30/32, Tbilisi  
+995 599 112 776  
[childrenofgeorgia1@gmail.com](mailto:childrenofgeorgia1@gmail.com)

GPI Holding  
Insurance  
Kostava street 67, Tbilisi  
(+995 32) 2 505 111  
<https://www.gpih.ge/gpih/>

Georgian Civil Aviation Agency  
Flights, transportation,  
information  
on connections  
<http://www.gcaa.ge>

MAC Georgia  
Children  
3 Lado Kavsadze Street  
2nd Floor, Tbilisi, Georgia  
+032 2 197 378  
Hot Line 0 801 200 202  
[MAC\\_info@macgeorgia.org](mailto:MAC_info@macgeorgia.org)  
<https://macgeorgia.org/en/>



## 7 Contacts

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World Vision Georgia  
Children  
I. Imedashvili Str., 18/17  
0179, Tbilisi  
(+995 32 ) 215-75-15  
Teona\_Navdarashvili@wvi.org

The First Step  
Children, special needs, ethnic  
minority children  
Lubliana str. #21/b, Tbilisi  
(+995 32) 2 603 604  
fsg@firststep.ge,  
<https://firststep.ge/ge>

Caritas Georgia  
Welfare, psychosocial support  
Nutsubidze II Plateau,  
Besarion Zhgenti 3a, 0183  
Tbilisi  
(+995 32) 2217819, (+995 32)  
2251387  
caritas-georgia@caritas.ge  
<https://caritas.ge>

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Public Health Foundation of  
Georgia (PHF)  
Welfare, domestic violence,  
sexual abuse  
Magalashvili str.,4, apt. 1,  
Tbilisi, 0186  
(+995 32) 2 421 422, (+995 32)  
2 421 423  
Child Helpline 116 111

SOS Children's Villages  
Children  
Aleksandre Kazbegi ave.11a,  
Tbilisi  
(+ 995 32)2 204 283  
contact@sos-kd.ge

Save the Children Georgia  
Children, community-based  
rehabilitation to children with  
disabilities  
Mitskevich street., 27B, Fl. 4,  
Tbilisi  
(+995 32) 2244520

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Taxi and Transportation  
Transportation providers  
Bolt, Yandex Taxi, Maxim are  
the most frequently used  
mobile apps. The officially re-  
gistered city taxi is white.

Internally Displaced Persons,  
Ecomigrants, and Livelihood  
Agency  
Tamarashvili str. 15a, Tbilisi 0177  
(+995)322 1505  
idp.gov.ge  
<https://www.facebook.com/IDPsAgency>  
<https://www.moh.gov.ge/ka/741>

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## 8 At a glance

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### Measures to be undertaken before return

- **Documents:** Request documents (including medical documents) from the German authorities, especially birth certificates of children born outside of Georgia, legalized by an apostil
- **Health:** Check vaccinations (especially for children). You have to register the children at your district polyclinic so that they have access to free scheduled vaccinations

### Measures to be undertaken immediately upon arrival

- **Health:** (Re-) register for the health insurance and the pension insurance system
- **Housing:** Contact services assisting with the search for jobs and housing. For housing of single mothers and victims of family violence or human trafficking, contact the Social Service Agency; Victims of Trafficking or victims of family violence may refer to the State Fund for Protection and Assistance of Statutory Victims of Human Trafficking
- **Social Welfare:** Apply for social welfare, if the person is below the poverty line or socially vulnerable
- **School and education:** Apply for childcare, schools or other educational institutions
- **Personal documents:** All sorts of documents can be obtained at Public Service Agencies. Book the visit at: <http://my.gov.ge>

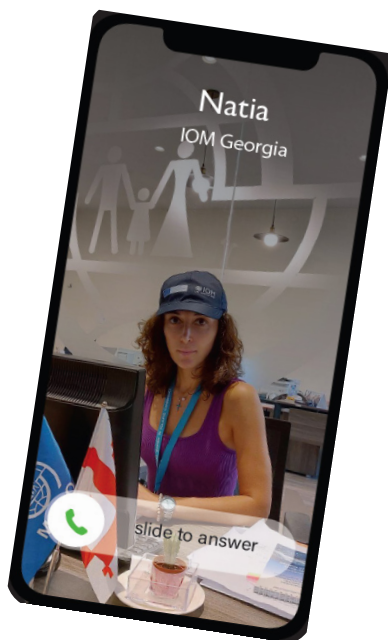
## 9 Virtual Counselling

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### Migrant assistance in Georgia

The Virtual Counselling project is implemented by the International Organization for Migration (IOM) in Germany. Migrants living in Germany who are considering a return are offered return and reintegration counselling by IOM staff in Georgia. Local IOM staff can be contacted in Georgian through online messengers.

This service aims to empower migrants to return in dignity by informing them about various return and reintegration options and assistance programmes.



### Migrant assistance in Georgia

WhatsApp: + 995 577 220 506, +995 577 24 35 39

Monday, Wednesday, Friday, 7:00 a.m. - 2:00 p.m. (CET)